



May 5, 2020

Dear Dayton Business Owner/Agent:

In January the City of Dayton accepted bids for our Solid Waste Hauling franchise agreement to ensure that we are receiving the best pricing, value, and service for our residents and businesses. Two companies responded to the request for bids and the company that offered the best value for our city, both residentially and commercially was Frontier Waste, located here in Liberty County on FM 1960, west of Dayton.

The contract with Frontier begins July 1, and they will assume all hauling of solid waste duties in the city. Prior to July 1, you'll receive one or several of the following; mailings, email information, phone calls, or a visit from Frontier representatives. They are working to make the transition as seamless as possible, so they'll discuss your service needs, show you what their billing will look like, and discuss any concerns you might have regarding your waste service.

We're pleased to announce that their contracted rate is less than what the past hauler charged, so your waste bill will reduce for the same service level. Frontier will be working with Waste Management to deliver a new dark green dumpster and remove the old one so that you'll see no disruption in your service.

We are pleased to be able to contract with a business located here in Liberty County, and Frontier's management has stated their commitment to the city. For our part, the City staff is looking forward to this new partnership and will monitor the service to ensure that your service operates in the fashion you expect. Please feel free to contact us with any questions you might have regarding this change.

Thank you,

Theo Melancon
City Manager

117 Cook St.
Dayton, Tx 77535
936.258.2642
daytonx.org



May 12, 2020

Dear Dayton Business Owner/Agent:

In the previous letter from the Dayton Municipality you have learned that Frontier Waste Solutions will be your new refuse hauler as of July 1, 2020. We are excited to service you, your business, and the community for years to come.

The major difference you will encounter during this process will be billing. We have attached an example of your current bill through the City of Dayton as well as an example of a bill you will receive directly from Frontier Waste Solutions. You do have an option to pay online, receive bills solely via email, as well as sign up for automated payments. All of these options you can access at <https://frontierwaste.com/> under the "Pay Your Bill" tab at the top right corner, at your convenience. If you have any questions regarding paying your bill, please contact our Customer Service Center or Jaeci Joseph directly.

I know most of you have received a call from Jaeci at our Dayton office. Jaeci will be handling this transition as well as serve for your point of contact here at Frontier. She handles Business and Development in the Dayton/ Greater Houston Area and will be dedicated to answering all of your questions and/or concerns moving forward. To ensure a smooth transition, please do not hesitate to reach out to Jaeci to update any discrepancies you may see on your account, such as contact information, billing address, etc. that we may need for our records. You can find her direct contact information below.

We at Frontier Waste Solutions look forward to partnering with you and your business in the near future. We hope this packet of information has answered all of your questions regarding this process.

Thank you for your time.



Jaeci Joseph

Email: jjoseph@FrontierWaste.com

Direct Line: (936) 402-3809

Customer Service Center: (888) 854-2905

CITY OF DAYTON
117 COOK ST
DAYTON TX 77535-2605



AUTOMIXED AADC 750 11 MAAD 119325AAD4-A-1
2488 1 MB 0.43L



CURRENT METERED USAGE

Type	Meter	Current	Previous	Usage
Water	1475	961	961	0

WATER USAGE HISTORY (GALLONS)

DATA NOT AVAILABLE

IMPORTANT MESSAGE

****FAILURE TO RECEIVE A BILL DOES NOT WAIVE ANY PENALTY****
DUE TO COVID-19, OUR LOBBY IS CURRENTLY CLOSED, HOWEVER, PAYMENTS CAN BE MADE AT OUR 24/7 KIOSK, DROP BOX, ONLINE AT DAYTONX.ORG OR OVER THE PHONE 936-258-2642 WITH A CREDIT CARD. \$1 FIRE DEPT. DONATIONS MAY BE ADDED TO YOUR PAYMENT

ACCOUNT STATEMENT

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE
[REDACTED]	05/20/2020	\$152.78

Total Due If Paid After 05/20/2020 \$168.07

ACCOUNT INFORMATION

Account Name: [REDACTED]
Service Address: [REDACTED]
Service Period: 03/04/2020 to 04/03/2020
Account Status: ACTIVE Days: 43
Billing Date: 05/04/2020

SUMMARY OF CHARGES

Water	\$152.78
Commercial Refuse	\$123.45
Tax	\$12.16

Total New Charges \$152.78

ACCOUNT SUMMARY

Previous Balance \$152.78
Payment(s) - Thank You -\$152.78

TOTAL AMOUNT DUE \$152.78

Total Due If Paid After 05/20/2020 \$168.07

AUTO DRAFT - DO NOT PAY

QUESTIONS ABOUT YOUR BILL?

Call (936) 258-2642. Office Hours are Monday through Friday 8:00 am to 5:00 pm.

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE
[REDACTED]	05/20/2020	\$152.78

Total Due If Paid After 05/20/2020 \$168.07

AUTO DRAFT - DO NOT PAY



CITY OF DAYTON
117 COOK ST
DAYTON TX 77535-2605

FRONTIER WASTE - DAYTON
PO BOX 260310
CORPUS CHRISTI, TX 78426
936-258-9035
RETURN SERVICE REQUESTED

New Billing

Invoice 8531

Date: Fri May 8, 2020

Account #: 20440

Please Pay: \$190.52

Bill To:

BILL'S BARBERSHOP
1234 N MAIN ST
DAYTON, TX

Location

BILL'S BARBERSHOP
1234 MAIN ST
DAYTON, TX 77535

Pay your bill Online at
www.FrontierWaste.com
ID#: 49069020440

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FRONTIER WASTE - DAYTON

Acct# 20440

1234 MAIN ST, DAYTON, TX

Date	Description	Amount	Total
5/1/20	(1) 4YD FL 2X WK	\$160.00	\$160.00
5/1/20	CITY FRANCHISE	\$16.00	\$176.00
	Sales Tax:	\$14.52	\$190.52
Invoice 8531 Total:		\$190.52	
<p>Pay your bill and see account information Online at www.FrontierWaste.com ID#: 49069020440 **Please look for your own unique Account# and ID# on your invoice. This is for example purposes only.</p>			
<p>**This is an example billing of a customer's bill with one Four Yard Dumpster being serviced two times per week. Your specific bill might be higher or lower depending on Dumpster size, quantity, and service level per week.</p>			





Changes to Account

Current Account Name: _____

Primary Account Holder: _____

Secondary Contact: _____

Billing Address: _____

Phone Number: _____

Email Address: _____

Secondary Email: _____

Preferred Method of Contact: _____

Request Changes in Service: _____



*****Please fill out and return only if the information on your current account is incorrect or needs to be updated. You can return this form to the following:**

Email – joseph@frontierwaste.com

Fax – (481) 393-8811

Mail – Frontier Waste PO BOX 260310 Corpus Christi, TX 78426

TEXAS BASED. TEXAS PROUD.

Frontier is a Texas based, locally owned company. From North to South Texas, we are committed to providing the highest quality services in the most environmentally responsible manner.



Commercial Front Load Rates

Important Note: All Fees Submitted exclude the 10% franchise fee
Rates reflect all charges that will be assessed
Contractor will bill all Commercial and Roll-Off

FEL – include all disposal costs

Size extra	1x	2x	3x	4x	5x	6x	extra lifts
2 yard	\$48.00	\$82.00	\$115.00	\$155.00	\$185.00	\$225.00	\$40.00
3 yard	\$69.00	\$110.00	\$150.00	\$190.00	\$250.00	\$320.00	\$40.00
4 yard	\$90.00	\$160.00	\$195.00	\$215.00	\$305.00	\$395.00	\$40.00
6 yard	\$115.00	\$205.00	\$315.00	\$450.00	\$550.00	\$695.00	\$60.00
8 yard	\$150.00	\$280.00	\$395.00	\$450.00	\$600.00	\$795.00	\$70.00

Casters (fee per month per container) \$8.00
Locks (fee per collection per container) \$1.50
Enclosures (fee per collection per container) no charge